

## OPERATIONS PORTAL



Supported Common IT Services:

REAL-TIME COMMUNICATION

MESSAGING, COLLABORATION,  
MOBILITY

ENTERPRISE APPLICATIONS

HARDWARE AND OPERATION  
SYSTEMS

CLOUD BUSINESS APPLICATIONS

## DISCOVER MORE INSIGHT

Omnicontext™ is a new generation of monitoring and reporting platform for technology services. It delivers robust measurement of availability, end-user experience, quality of service and usage for the full stack of enterprise applications.

The monitoring software is easy to deploy, scales from the smallest to the largest organizations, and includes a comprehensive selection of out-of-the box metrics. It works for cloud services, hybrid and on premise.

**Omnicontext™ technology makes full enterprise-grade monitoring and reporting available with a much lower deployment effort and at a fraction of the cost of legacy monitoring products.**

The screenshot shows the Omnicontext™ Analytics Operations Portal. The top navigation bar includes icons for home, settings, users, and HTML, along with the date '18 Apr 2019' and the 'hypersoft' logo. The main content area is divided into several sections:

- Operations portal:** A sidebar menu with options like 'Home > Operations Portal', 'Cloud operations status', 'Hypersoft portal', 'My preferences', 'Visibility settings', 'Jobs editor', and 'Downtimes'.
- Business Services:** A grid of status tiles for 'Collaboration (5/5)', 'Messaging (16/16)', 'Real-Time Communication (2/5)', 'Storage (2/2)', and 'Web Site (5/5)'. Each tile shows a status icon (checkmark or X), a count, and a timestamp.
- Service Reports:** A grid of summary tiles for 'Collaboration' (7.32MB occupied by SharePoint sites), 'Messaging' (2,235,308 emails and 270.56 GB processed), 'Real-time Communication' (4 conferences), and 'Web sites'.
- Hypersoft Cloud Services:** A grid of summary tiles for 'Cloud Operations' (93.69% of data received), 'Personal Analytics Operations' (Registered users: 201), and 'Communication' (Contacts: 578 internal, 99 external, 479 reported).
- Hypersoft Infrastructure:** A map of Europe showing office locations and data flow. A table below the map shows 'Backbone n' with columns for 'From/To', 'Aix', and 'Kraków'. The table shows connections between Aix, Kraków, and Munich.
- Inventory:** A tile showing 'Office 365 Licenses' with details: 'Licensing Plan: "Power-BI Standard" Licenses: 1000000 Used: 8'.

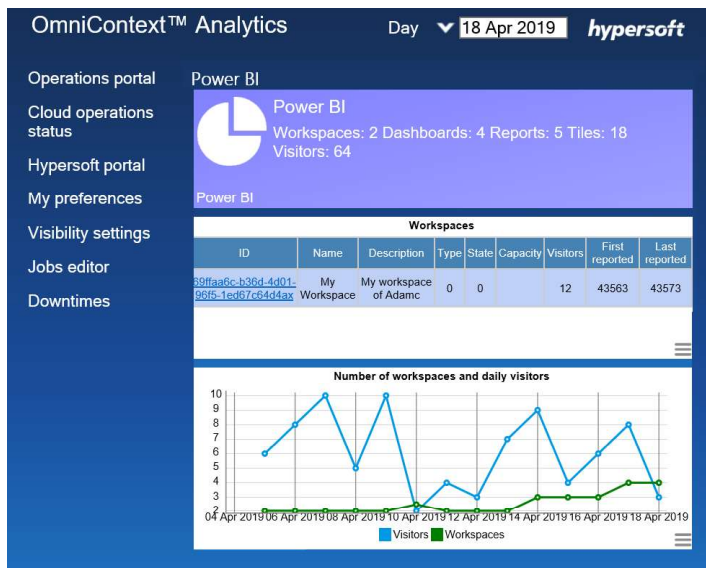
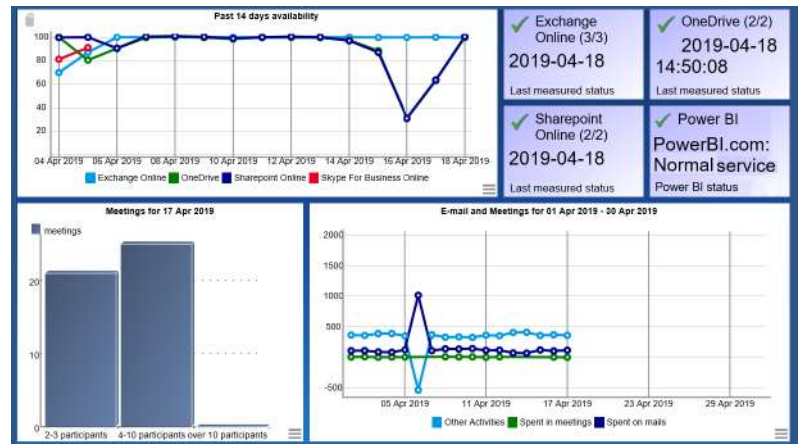
## OFFICE 365 MONITORING AND ANALYTICS

Cloud applications such as Microsoft Office 365 change the way people work. By making conferencing, email, and collaboration universally available across desktop and mobile devices they can make us more efficient, but can also consume time for less productive activities. Measuring availability and usage patterns of this technology is critically important.

Omnicontext™ produces real-time and historic insight into the end-user experience, usage and adoption of key Office 365 apps:

*Exchange, Sharepoint, OneDrive, Teams, PowerBI, Skype for Business, and more.*

**Omnicontext™ delivers comprehensive Microsoft Office 365 analytics to validate the success of cloud migration projects and verify the impact of these projects on work productivity.**



Hypersoft Analytics track the use of different communications methods, OneDrive usage and performance, details of live meetings, video calls, screen sharing sessions and enterprise voice calls.

Omnicontext™ can integrate Office 365 metrics with other business data such as cost of travel, usage of physical meeting rooms, or revenue from specific customers and products, for in-depth understanding of the impact of technology on the efficiency of core business.

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