

Messaging Reporting and Analysis with the new OmniAnalyser™ Release

Munich, 3 February 2003. The German-based Hypersoft Information Systems GmbH has released a new version of its messaging reporting and analysis software OmniAnalyser™. The new version 7.2 continues to be a significant milestone in the Hypersoft product line, encompassing wide functionality for professional analysis of corporate e-mail, visualization of e-mail and data traffic as well as monitoring of mail servers and other information assets.

If mail servers do go down, it will probably cost a company much money. To prevent problems occurring, regular maintenance and knowledge of how the mail system is being used plays a vital role. Many companies charge e-mail services to departmental budgets, and service level agreements (SLA) are increasingly being used by companies to monitor their IT departments' performance or to check the SLA compliance for outsourced IT services.

Messaging systems are a prime target for SLAs, with popular items being the time to recover from mail server outage, message delivery times, mailbox usage, and server capacity management. But message delivery times in particular are difficult to monitor across all the servers in bigger companies. It is obviously important as if a server is too busy, because messages typically will be delayed. On the other hand, a server sitting around most of its time surely does not pay off as the hardware might be underused.

OmniAnalyser™ provides an easy way to keep track of all details of the messaging system. Because all reports are web-based, their interface is very straightforward and they are

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easily accessible from everywhere within the organization just by using a standard web browser.

OmniAnalyser™ primarily collects information on Exchange and Lotus mail servers, processes it, and stores that information in a SQL database, from where the data dynamically is taken to generate the reports. The information gathered by the software is taken from tracking logs, event logs, public folders, directories, and information stores. This includes information such as the number and volume of messages sent or received, top senders and receivers, mailbox sizes, delivery times, routing details, recipients, mail attachment details, and others.

The new release has undergone several architectural changes. Thus, all software components are now manageable from the web-based main console that is accessible from everywhere within the network. The software is much easier to install, because all components are configured during the setup process, assisted by the new setup wizard. Further, the performance of data processing algorithms and report generation again has been improved. The set of pre-defined reports has been extended and several reports have been modified to cover additional information.

OmniAnalyser™ is also available as a service from Hypersoft. The software supports Microsoft™ Exchange 5.5, Exchange 2002, and even Titanium, Lotus Domino™ R5 and R6, iPlanet (Sun ONE Integration Server), and Sendmail. Extensive support and training are available from Hypersoft and its resellers around the world. For more information contact information@hypersoft.com or visit our website at www.hypersoft.com.

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