

Press Release

Hypersoft Information Systems

Lync business traffic through Hypersoft know-how.

The new reporting technology improves presence and collaboration, delivering top quality levels of VoIP, instant messaging, conferencing and knowledge sharing.

Munich, Germany May 25, 2011

Ensuring high levels of personnel's daily availability for dealing with business-critical tasks is now dependent only on fast and confident decision-making. Hypersoft has recently released its state-of-the-art reporting environment that glues together business units irrespective of the communication channels they are likely to be using.

No matter whether your company relies heavily on instant messaging, organizes daily conferences at the start of the work day or pushes new products with VoIP technology and video-calls, the new Microsoft Lync server reports reveal how well can your men reach a potential customer, decide upon the next strategic move or carry out a presentation to a prospective client located across the ocean.

Additionally to providing accurate statistics on the quality of real-time communication service with MOS reporting complemented with comprehensible KPIs in relation to network performance, new metrics also offers comparative data on usage of Lync servers, easing decisions regarding whether spending is justified, should there be consolidation or movement of resources and helping to predict on usage patterns and mid- or long-term trends.

Advanced filtering of collected data highlights the differences of conferencing and one-to-one communication between different business units, from smallest teams or single individuals to global regional networks, whilst automatic metrics gathering and processing reveals from manual analytic workload, presenting performance figures in business-relevant scope.

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New reports are fully aligned with the platform-agnostic concept of IT service analytical framework that Hypersoft has chosen to deliver to top business players.

About Hypersoft:

Hypersoft Information Systems is the world's leading provider of IT services metrics for global players and government institutions, having been the first to offer cloud metering opportunities to companies worldwide. Its decade long expertise, know-how as well as successful past and present contribution to IT services metering needs of multinationals and service providers has made Hypersoft a renown member of IT service community, delivering metrics on services quality, usage, end-user experience and social networking.

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