

**Press Release**

Hypersoft Information Systems

**Hypersoft's New Advanced Measuring Technology at Microsoft Tech-Ed EMEA 2008 IT Professionals***The Best of Hypersoft Expertise and Know-How is Implemented in the New Evolutionary Version of Hypersoft OmniAnalyser™*

Barcelona, Spain November 4, 2008

Hypersoft Information Systems, a worldwide leading vendor of metric and analysis software for IT service management, announces the launch of a new product version of its flagship product OmniAnalyser™. Designed after the fashion of the award-winning OmniAnalyser™ and OmniContext™ software packages, the new OmniAnalyser™ 2008 of Hypersoft integrates Hypersoft's unique scientific and business-process oriented approach to the end-to-end monitoring of critical enterprise IT services, being expressed in the proactive service orientation, meaningful visualization of performance indicators, co-aligning with the business objectives and simplicity of operation. The new product version is successfully presented to the general IT community at Microsoft Tech-Ed EMEA 2008 IT Professionals in Barcelona.

Developing the new version of its key software solution, Hypersoft Information Systems paid special attention to the technology- and platform-agnostic aspects of collaboration service metrics, with the true-life orientation to focus on, and fully scalable transactional nature. Collaboration services require meaningful performance indicators in order to ensure their quality, availability, and cost-effectiveness. The end-to-end service delivery metrics must be both comprehensive and business-oriented based on metering all real-life user transactions across multiple systems and platforms. From now on Hypersoft OmniAnalyser™ generates the most comprehensive collaboration service metrics based on the data, irrespective of the application, thus further following lead of Hypersoft's state-of-the-art technology in IT service metrics. In this respect, the new Hypersoft

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OmniAnalyser™ 2008 is able to monitor the quality, usage, and costs of the real-time communication from different real-time collaboration platforms: for instance, calls made in Microsoft Office Communicator, conferences and peer-to-peer sessions, further extending with this Hypersoft's solid support of enterprise collaboration services for better business value and reinforcement of the market position as regards the future.

Hypersoft has particularly taken care of the overall metrics flexibility. New reports functionality embedded into OmniAnalyser™ 2008 offers extra capacity needed for tracking the IT service performance. The ability of creating reports from the start or reusing and integrating existing ones will offer new ways of exploring service internals and aligning service performance with strategic corporate goals.

With its new product version, Hypersoft continues delivering business-relevant key performance metrics, clearly indicating the improvement areas in the enterprise activity. Hypersoft focus on innovation, metrics appropriateness to the real business needs and timely adaptation to the changes in IT infrastructure performance is by far the most effective way for ensuring and optimizing collaborative bond-strengthening in large distributed IT environments.

#### About Hypersoft:

Hypersoft is a Microsoft Gold Certified Partner with a long history in IT services metrics provision. Its products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control and helps them to improve their services' commitment to business.

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