

**Hypersoft Solutions Support Global Enterprises for Improved Performance, Optimal Resource Allocation and Business Alignment**

*The Analysis and Reporting Capabilities of Hypersoft Software Allow Companies all over the World to Make Right Business Decisions*

Frankfurt/Main, Germany February 13, 2008

Speaking today on the topic “Metrics for Lotus Domino Infrastructure Management” at the System Management Work Circle of the German Notes User Group (DNUG), devoted to Lotus Notes/Domino 8, Hypersoft Information Systems, a worldwide leading vendor of metric and analysis software for IT service management, successfully keeps on delivering its highly demanded profound expertise of the modern methods of IT service management. At this important work circle, which continues a series of the company’s cutting edge sessions at the latest Gartner Symposium/ITxpo, Microsoft IT Forum and Congress of itSMF Germany, Hypersoft proposes its real-life definitions of the meaningful business-relevant service metrics, required to ensure the improved performance, optimal resource allocation and business alignment for most common enterprise infrastructure services. These performance indicators are produced by the latest versions of Hypersoft state-of-the-art solutions OmniAnalyser™ and OmniContext™ which provide quality and consumption metrics for IT service management. Hypersoft innovative tools help to formalise business requirements and models for IT services, and deliver operation and performance indicators for business users.

Hypersoft Information Systems provides a set of logical, consecutive, and regular service management procedures to transform ad-hoc and reactive operations into systematic, reliable, and proactive decision-making. The results are business-relevant presentation of the IT services, predictable performance, optimal resource allocation, time

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## Press Release

### Hypersoft Information Systems

savings in ongoing operations, as well as the streamlining of service contracts.

Hypersoft OmniAnalyser™ delivers comprehensive quality of service and usage information on enterprise IT business processes. Deployed across a broad variety of platforms and communication paths, it is positioned as a unified out-of-the-box solution for managing service delivery processes on a global scale across large distributed environments. Hypersoft OmniContext™ is designed to collect, consolidate, and monitor or report on a wide range of distributed data sources including unique and individual applications for service metrics, billing or other business processes.

Hypersoft solutions also provide IT status and performance information in real time, deliver a large range of standard metrics for out-of-the-box deployment, support historical, present, and future views for trends and planned service models, provide the complete end-to-end transaction monitoring. The dashboard presentation visualizes the key performance indicators in an easy-to-understand form.

#### About Hypersoft:

Hypersoft products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control and helps them to improve their services' commitment to business.

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