

Press Release

Hypersoft Information Systems

Hypersoft OmniAnalyser™ Delivers SAP Service Metrics*The New Functionality Supports Critical Business Processes in Large Distributed Environments*

Munich, Germany August 06, 2008

Hypersoft Information Systems, a worldwide leading vendor of metric and analysis software for IT service management, launched OmniAnalyser™ SAP Service Metrics. Corporate users at business units around the globe will directly benefit from this Hypersoft's next-generation technology, which now allows having reliable knowledge of infrastructures from any point in the world.

The innovative SAP Service Metrics effectively simulate, monitor, measure and process data about the users, interacting with SAP environment throughout the enterprise, delivering the most complete statistics on the quality of all critical elements of corporate IT transactions. The advanced agent-based technology of Hypersoft flagship software product OmniAnalyser™ safely and nonintrusively monitors SAP infrastructure and how it interacts with corporate end-users by means of SAP GUI, providing real-world objective and accurate statistics about SAP status and its responsiveness throughout organisations of any magnitude or diversity and thus giving them a qualitatively new level of flexibility and reliability.

The new OmniAnalyser™ metrics integrate into Hypersoft's holistic and technology-agnostic approach, ensuring business-oriented end-to-end reporting and analysis, intelligent end-user simulation and global orientation, which turns Hypersoft SAP Service Metrics package into an indispensable tool, contributing to the service delivery excellence. The state-of-the-art software solution is also distinguished by highly configurable user action modeling, distributed monitoring with central processing, simple deployment and operation, as well as modest resource consumption and complete automation.

Apart from collecting SAP service figures, award-winning Hypersoft's

Hypersoft Informationssysteme GmbH

Am Stadtpark 61
81243 Munich, Germany
Tel.: +49 (89) 15904160
Fax: +49 (89) 15904169

information@hypersoft.com
www.hypersoft.com

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software products OmniAnalyser™ and OmniContext™ efficiently measure a variety of IT services, presenting an out-of-the-box package for managing service levels, billing and proactive maintenance for IT infrastructures of any size or complexity.

About Hypersoft:

Hypersoft products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control and helps them to improve their services' commitment to business.

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