

Press Release

Hypersoft Information Systems

**Hypersoft Presents the Unified Solution of
OmniAnalyser™ and OmniContext™ —
Technology-Agnostic IT Service Management Software**

January 23, 2006, Orlando, USA

Hypersoft unified solution is at Lotusphere 2006. The technologies of OmniAnalyser™ and OmniContext™ pioneered application-oriented approach to managing of IT and IT-based business services. Now they allow administrating business function of IT services and deliver metrics of cost, performance, business input or output — without limitations related to scalability, organizational complexity, security or product compatibility.

OmniAnalyser™ 9.0 supplies many out-of-the-box reports for the unified solution. It was essentially extended in all of the sections that provide monitoring of service quality as perceived by user: messaging, network, web services, active directory, collaboration and other services. Analysis of replication, perimeter and messaging services was further developed to support twelve more products and major data sources. The corresponding reporting now includes, for example, control of undesired content and user behavior, analysis of replication quality by direct content comparisons and of resource usage for respective types of user activity. IBM Lotus Domino is supported for all services where applicable.

Hypersoft solutions deliver both deeply customized parameters and highly integrated indicators for critical checks, for example, like those in the new real-time topology view. This topology view allows multi-level real-time control of all enterprise IT services in one window.

Custom metrics and flexible analysis are provided with OmniContext™ 2.0. This version is first time presented at Lotusphere. In addition to technology-independent monitoring and analysis, OmniContext™ 2.0 delivers extra value as billing solution and middleware. Being powerful software for distributed heterogeneous environments, it enables collecting corporate data for measuring in-house services, applications or business processes. It allows applying custom logic to receive business-specific indicators and integrating them with other data, e.g. for billing or resource allocation.

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Having designed universal data collection and analysis software OmniContext™, the company advanced to providing unique umbrella solutions for management of any IT and business services. Transaction-based data integration and business-oriented interpretation techniques enabled Hypersoft products to develop across the border between technology and business knowledge. Hypersoft presents a solution that delivers highly critical business indicators and still preserves accuracy of original data.

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OmniAnalyser™

Hypersoft OmniAnalyser™ provides business-critical performance and usage indicators for proactive and cost-efficient management of IT services such as e-mail, directories, or business applications. It delivers comprehensive metrics on service quality, resource allocation, and real-time as well as long-term operational performance. In addition to providing infrastructure-based metrics, OmniAnalyser™ is able to monitor IT services from an end-user perspective, as well as provide complete content analysis by scanning arbitrary data sources.

OmniContext™

The universal data collection and analysis software OmniContext™ enables enterprises to align information technology with business priorities and make business processes transparent and manageable through automated transaction analysis and service monitoring. With the help of OmniContext™ companies can achieve predictable performance, optimal resource allocation, time savings, and streamlined service contracts. The agile architecture of OmniContext™ allows it to adapt easily to infrastructure and/or business logic changes in the enterprise.

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