

Hypersoft Innovative Technology Ensures IT Service Alignment for Business Success

Hypersoft state-of-the-art software solutions provide global enterprises with a new way to operate their information services

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Hypersoft Information Systems, a world-wide leading vendor of metric and analysis software for IT service management, presents at Gartner Symposium ITxpo 2007 its latest versions of OmniAnalyser™ and OmniContext™ software solutions that provide centralized and end-to-end management of IT enterprise services. Using the recently introduced Service Definition Framework, major common enterprise IT resources such as web and network services, applications, collaboration, and perimeter can now be controlled at both business and operational levels with the service management solutions from Hypersoft, giving world-wide organizations a new perspective on IT as a business service.

Hypersoft OmniAnalyser™ and OmniContext™ software produces the most comprehensive and business-relevant delivery metrics for enterprise IT services based on metering all real-life user transactions across multiple systems and platforms. That ensures quality, auditability, and cost-effectiveness for a broad range of infrastructure and application services. The end-to-end service delivery metrics represent meaningful performance indicators for business users as well as for service providers. Hypersoft solutions are best suited for distributed companies, making possible quick adaptation to the constantly changing operational patterns.

The comprehensive collection of Hypersoft service metrics includes such transaction latencies as availability, quality of service, as well as precisely measured transaction volumes for a wide range of standard services as well as for unique and in-house applications. With Hypersoft software, encompassing hundreds of business relevant key

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performance indicators, a global enterprise is fully equipped with the technology for keeping service delivery transparent and efficient.

About Hypersoft:

Hypersoft products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control and helps them to improve their services' commitment to business.

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