

**Hypersoft Extends its Support for Collaboration Services to Help Enterprises around the World Efficiently Drive their Business Processes**

*Hypersoft Products Now Offer Extensive Support for Global Companies' Worldwide Communication Networks and Knowledge Sharing, Ensuring the Delivery of Critical Business Services and Leading to Dramatic Time and Cost Savings*

Charlotte, NC September 17, 2007

Hypersoft Information Systems, a worldwide leading vendor of metric and analysis software for IT service management, announced today at the itSMF USA Conference & Expo 2007 further improvements in its innovative metrics products to raise the efficiency of collaborative businesses processes. Now Hypersoft's state-of-the-art OmniAnalyser™ software provides enterprises with the most comprehensive and business-relevant delivery metrics for vital collaboration services.

The rapidly growing area of enterprise collaboration leverages such applications as Sametime, Quickplace, Sharepoint, Office Communication Server, and many others. These services are used more and more by the modern enterprise. Hypersoft's product OmniAnalyser™ produces the critically important delivery metrics that allow measuring the actual use of this technology for business purposes. Hypersoft's metrics are the most comprehensive in the market and help to identify and to analyse communication patterns, virtual communities and social networks in the enterprise.

Hypersoft's innovative technology ensures quality, availability, and cost-effectiveness for the company's collaboration services. The end-to-end service delivery metrics represent meaningful performance indicators for business users as well as for service providers. With OmniAnalyser™ reports, the enterprise will receive complete answers to the most pressing questions concerning frequency of usage of

Hypersoft Informationssysteme GmbH

Am Stadtpark 61  
81243 Munich, Germany  
Tel.: +49 (89) 15904160  
Fax: +49 (89) 15904169

information@hypersoft.com

**[www.hypersoft.com](http://www.hypersoft.com)**

collaboration applications, resources' consumption and correspondence of the users' activity to the scope of the functions that have been assigned to them.

About Hypersoft:

Hypersoft products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control and helps them to improve their services' commitment to business.

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