

Press Release

Hypersoft Information Systems

Hypersoft Extends Support for Blackberry Enterprise Server

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Hypersoft, (<http://www.hypersoft.com>) the leading producer of IT service management software, is making available extended Blackberry Enterprise Server (BES) monitoring and reporting for Microsoft Exchange and Lotus Domino.

The extended functionality for BES's monitoring is a step forward made in accordance with Hypersoft plans to develop a more sophisticated support for wireless messaging.

The driving force beyond the company's efforts is the increasing popularity of BlackBerry handhelds and, consequently, BlackBerry servers. With the latest innovations in mobile communications like the ability to watch TV news and sports using BlackBerries, the devices are likely to bring a new wave of customers and a new wave of BES administrators.

Previously, Hypersoft — being a recognized expert in email servers monitoring — invested a great deal of its development efforts in creating BlackBerry reporting features as part of its OmniAnalyser™ solution. Now, in addition to the rich BlackBerry functionality of OmniAnalyser™, Hypersoft offers the following new features to IT experts administrating Blackberry Enterprise Servers:

- BlackBerry delivery time analysis (against Service Level Agreement targets)
- real-time reports on BlackBerry queues
- alerting when the number of BlackBerry messages in a queue exceeds a threshold

"Today, when more and more businesses are integrating BlackBerry handhelds into their e-mail systems, extended support for Blackberry Enterprise Servers seems to be a necessity," said Yuri Ivanov, Product Manager of Hypersoft. "We expect that with the extended support of BlackBerry reporting OmniAnalyser™ will remain to be the cutting-edge technology for organizations delivering IT services," he added.

About Hypersoft:

Hypersoft products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control, and helps them to improve their services' commitment to business.

For more information, please contact Vince.Lasorsa@hypersoft.com or by visiting <http://www.hypersoft.com> or by telephone (415) 335-4127 –or- +1 (203) 948-6757.

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