

Hypersoft Delivers More Service Management Capabilities

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Hypersoft is offering an array of new features for efficient management of business-valuable enterprise services with OmniAnalyser™ — its ultimate IT service management solution, recently introduced at Gartner Symposium ITXPO 2006, Cannes, France.

"Our main focus of effort was Web Service. We put an emphasis on delivering a greater number of comprehensive and consistent metrics for the service quality and volume because Web Service lies at the core of business operations in many contemporary organizations," said Serguei F. Dobrinevski, CEO of Hypersoft.

As a result Web Service of OmniAnalyser™ has been considerably extended, now featuring Dashboard which enables comprehension of the service quality and volume with just one glance at most critical Web Service indicators. Along with this, from now on Web Service will be supporting Apache servers — allegedly the most widely used web servers among small- and mid-sized organizations. Monitoring and reporting on Apaches is thought to bring in bigger possibilities for an enterprise to extend its coverage of Web Service both for itself and for external customers.

One more important capability that entered Web Service is WebDAV reporting based on WebDAV standard supported by the majority of most popular servers and dedicated to collaboration of multiple people.

The new OmniAnalyser™ allows managing Backup Service — a common IT infrastructure service — designed to streamline control over backup processes within an organization. Enterprise continuity is thought to benefit most from this feature set as visibility into quality of backups creates the potential for no Windows backup failures to be overlooked or neglected because of unpredicted trouble in the system.

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Press Release

Hypersoft Information Systems

The Backup Service is believed to find its way to the hearts of those responsible for capacities planning and management — its functionality allows seeing how much disk space backups consume and how long it takes to actually perform them all on dozens of enterprise servers.

Network Service of OmniAnalyser™ now permits making topology maps for easier visualizing of ICMP connectivity and TCP/IP Port Probing — essential issues of Network Service provision.

Together with the Network Service improvements Hypersoft took a development effort that at once extends a number of services covered by OmniAnalyser™. "Now the software is able to support mail interchange by means of Windows 2003 native SMTP/POP3 mail services. All non-Messaging connected services — Asset, Active Directory, Collaboration, Replication, etc — will benefit from it as there will be no need to install Microsoft Exchange, Lotus Domino or third-party SMTP/POP3 products to get business-relevant reporting," said Dmitry Khabarov, Hypersoft Project Manager.

In all, features, extensions and improvements coming with refreshed OmniAnalyser™ signify Hypersoft on-going positioning as a provider of service-oriented solutions to enterprises with versatile IT structure, but feeling inclined towards a more structured management of IT through services.

"Thinking of a richer, more manageable and reliable IT, we are staying dedicated to service-oriented approach and delivering more service management capabilities," said Serguei F. Dobrinevski. "We see businesses modernizing their IT in favor of service-oriented practices, so our priority will be working with them hand-in-hand and helping to move on with the positive changes," added he.

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