

Press Release

Hypersoft Information Systems

Hypersoft Announces New IT Services Catalog at Gartner Symposium/ITxpo 2007

The New Services Catalog of Hypersoft OmniAnalyser™ Enables Efficient Mapping of Metrics to Service Level Agreements ; The New Framework will be presented at Gartner ITxpo April 22-26 in San Francisco, CA

April 23, 2007, Munich, Germany

Hypersoft Information Systems, the leader in business service management software, announced a solution to make working with service contracts and Service Level Agreements easier and more convenient for enterprises around the world. The solution will be presented at Gartner ITxpo April 22-26 in San Francisco.

Hypersoft introduced the Services Catalog, a new added feature for Hypersoft's key product OmniAnalyser™. Based on an improved service-oriented architecture of OmniAnalyser™, it allows for documenting critical information on the Service Level Agreements and automated generation of service metrics for successful aligning of IT with business.

The new Services Catalog allows for providing data on the services included into the Service Level Agreement in an understandable and effective manner through a simple interface, providing customers with the most comprehensive information on the contract, key performance indicators and the services rendered. It allows for configuring your own easy-to-understand dashboards in the form of temperatures and graphs based on the services you choose.

“One of the values the new Services Catalog provides is that in addition to the possibility to configure your own common services, working with the customer's contract has been made substantially easier and more efficient“, said Vlad Zhamoidzik, Hypersoft OmniAnalyser™ Web Reports development leader.

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This new feature of OmniAnalyser™ also permits to include the entire original contract into the product's data warehouse in order to automatically match metrics to different contract components, thus automating the process of assigning bonuses or penalties.

The overall importance of the Services Catalog can be described as it being an effective means of managing the Service Level Agreement for reducing costs and increasing company profitability and revenue. Hypersoft continues to deliver its state-of-the-art technology to support companies all over the world in improving IT efficiency and keeping the enterprise competitive edge. Hypersoft looks forward to Gartner ITxpo as a major world event to demonstrate new possibilities for service level management and IT service delivery processes.

*Hypersoft Information Systems, Booth No. 703
Gartner Symposium/ITxpo 2007
San Francisco, California, USA
April 22-26, 2007
Moscone West*

About Hypersoft:

Hypersoft products deliver the most complete information on quality, usage and costs of enterprise IT and IT-based services. Hypersoft pioneered the integrated end-to-end analysis of transaction-based services and designed the industry's most powerful cross-platform enterprise metric solution. Our software provides customers with reliable information for dynamic control and helps them to improve their services' commitment to business.

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